

DEDICATED MAINTENANCE

Expert Vehicle Maintenance Keeps You Moving

Is your fleet uptime meeting your customers' expectations?

Idealease understands that your primary business goal is to serve your customers. They depend on you to serve them in a timely and reliable manner. An Idealease Dedicated Maintenance Program, tailored to your unique needs, will improve the reliability of your owned equipment. Improved uptime allows you to deliver on your customer promise!

OUR DEDICATED MAINTENANCE PROGRAM INCLUDES:

✓ PRIORITY SERVICE

Idealease Priority Service insures that your vehicles are serviced in the most timely manner possible. Our dedicated service facilities, bays and technicians mean there is no waiting in line for service and you will experience this VIP treatment at more than 430 Idealease locations throughout North America.

✓ PREVENTIVE MAINTENANCE

Idealease tracks Preventive Maintenance intervals and reminds you and your drivers when vehicles are due for service. PMs are scheduled around your business hours, often during off-hours or on site to reduce vehicle downtime. This increases vehicle uptime and your value to your customers.

✓ PREDICTABLE MAINTENANCE

In addition to preventive maintenance, Idealease Dedicated Maintenance includes all predictable truck maintenance including tire and brake replacements, daily driver write-ups, and over-the-road breakdowns. We negotiate preferred pricing with our suppliers and we pass that purchasing power to our customers, insuring the highest quality maintenance at the lowest possible cost.

✓ FIXED MONTHLY COST

All Preventive and Predictable maintenance costs are billed in one consistent monthly payment, simplifying your budget process and allowing you to focus on revenue producing opportunities.

✓ STATE AND FEDERAL INSPECTIONS

Complying with state and federal inspections is challenging. To assure compliance and avoid fines and audits, Idealease includes all required state and federal vehicle inspections in your maintenance schedule.

Dedicated Maintenance Benefits:

- Improved uptime
- Priority Service
- Preventive Maintenance
- Predictable Maintenance
- Consistent monthly billing
- Federal and state inspections
- 24/7 Roadside Assistance
- Safety & Compliance Training
- Service performed by highly trained technicians using state-of-the-art diagnostics and tools

Optional Services:

- Fuel Tax Reporting and Fuel Purchasing Programs
- Telematics Services
- Replacement rental vehicles

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Comprehensive maintenance services boost vehicle uptime

Idealease Dedicated Maintenance programs go beyond PMs and Priority Service.

THESE PROGRAMS ARE AVAILABLE TO ALL IDEALEASE CUSTOMERS:

24/7 ROADSIDE ASSISTANCE

You can rely on Idealnet, 24/7 Roadside Assistance from Idealease, to get your driver back on the road as quickly possible when they have a vehicle breakdown, lock-out, or emergency permit requirement, or when they need a fuel or hazmat cleanup.

One call to 1-800-ID LEASE puts your driver in touch with a trained Idealnet service coordinator, never a telephone recording. The vast Idealnet service network includes more than 430 community-based Idealease service locations and 34,000 truck stops, tire repair centers, and service stations throughout the United States, Canada, and Mexico.

FUEL TAX REPORTING AND FUEL PURCHASING PROGRAMS

Idealease Fleet Services provide efficient vehicle licensing, legalization, and U.S. fuel tax reporting. Our Idealease Fleet Services Fuel Card eliminates most of the paperwork for tracking, trip reports, and fuel tax receipts. The card is accepted at more than 43,000 fueling locations in North America, and it has no transaction fee.

SAFETY AND COMPLIANCE

Idealease is the leader in safety and compliance training. Idealease offers the most current information and training available today, including extensive coverage of the ever-changing and complex CSA regulations.

TELEMATICS SERVICES

Telematics services are utilized by Idealease customers for a variety of reasons. Idealease offers the CyntrX fleet tracking system, which is linked to Navistar's OnCommand™ Connection Remote Diagnostics system. This system provides a customer portal so you can more efficiently manage your fleet through an integrated vehicle service monitoring system.

REPLACEMENT RENTAL VEHICLES

Idealease offers a full range of industry-leading vehicles including: day cabs and sleeper tractors, dry and refrigerated straight trucks, stake body trucks, and specialized equipment (such as yard tractors, wet line kits, and more).



Vehicle uptime is critical to your business. You can count on our responsive Idealease technicians to provide expert service that keeps your vehicles running smoothly, allowing you to focus even more attention on serving your customers and growing your business.

Contact your local Idealease Account Manager to learn more or visit us online www.ideallease.com.

